



Emergency Call

Volume 1 Issue 5

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Seminole County Public Safety



We have moved!

We are now fully operational in the modular offices which are located behind the Sheriff's Office / Public Safety building. This was accomplished with little interruption to the Administrative group due to the meticulous pre-planning and coordination that occurred.

To help everyone locate Public Safety Administration, each modular office has a sign attached, designating the structure number and the office it contains.

Public Safety is located in number 126, where you will find the offices and support staff for the Director, Medical Quality Assurance, Emergency Communications/E911 and Public Relations. Below is a map of the different modular structures and where each office is.

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SC Information
Technologies

Sheriff's IS

Sheriff's IS

Contractor

SC/SO IS

Sheriff's
Admin

Public Safety
Admin

Holiday Safety

- * Watch how many plugs and extension cords you are using or connecting.
- * Open that chimney flue! Or, you will have friendly firefighters at your house!
- * When you use that ladder to put up the lights, make sure someone is holding that ladder. Safety first!

Holiday Time

Well how about that, the holiday season snuck upon us again. Heck, wasn't it just here a couple of months ago? Isn't it strange how, as you get older, Father Time gets faster and faster!

Ever notice that the feeling of family togetherness is at its greatest during this time of the year? Wouldn't it be great to always have that feeling with you year round?

Maybe that is a goal we could set together with our families, friends and co-workers for the new year that is quickly coming our way.

They say we must live life to the fullest, so why not start now? It is never to late!

New firefighter safety procedure

Working in conjunction with the Fire Chief's Executive Group, our Emergency Communications Center is responsible for a new safety procedure that will benefit all firefighters in our county.

This new procedure is termed, "Firefighter Evacuation Procedure." In essence, once a structure is identified as being unsafe for firefighter safety, Emergency Communications will initiate a "warble" tone on the radio and announce that the "firefighter evacuation order has been activated, all personnel must leave the building / loca-

tion immediately."

As you can see, this is a significant addition to the three horn blasts. With modern day construction and materials, in the "heat of the battle", there is always a chance that some firefighters may not hear the horns. Now a days, almost every firefighter has a radio or is right next to someone that does.

To keep everyone aware of the new procedure, and for easier recognition, there will be weekly testing of the system. This way, everyone will know what it means when they hear it.

Testing of the procedure will be con-

ducted every Sunday morning at 0830 by the Emergency Communication Center.

They will activate the "warble" tone and announce, " This is a test of the firefighter evacuation alert system, this is only a test".

This is the best way for everyone to learn this valuable life saving procedure and to keep in the forefront of everyone's mind.

Remember, safety first, before anything else!

Whatda you know!

What is the legal weight of a football?

What is the actual shape of the football called?

When and where was the first professional football game played?

What was the name of the Super Bowl before it was known by that name?

What is the distance between the two poles used at a goalpost?

Football and Holidays!

The "X" in Xmas is a common abbreviation for Christmas, where did it come from?

What is the real reason behind the "Yule Log"?

When and who wrote, "Twas the night before Christmas"?

When was "Rudolf the Red Nosed Reindeer" written?

"Well, for crying out loud,
I didn't know that!"

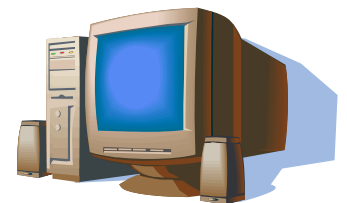


C. A. D. Update

Recently, there was a meeting between all representatives of each Public Safety Agency and the CAD consultant. The meeting was for final review of the Request For Proposal (RFP). Several items were changed or deleted due to the relationship the document had with Law Enforcement software packages.

An "RFP" is part of the bidding process that the county uses to provide a fair and equal chance for any vender to provide services or products. It should be

published very shortly in the newspapers for all CAD venders to submit their bids to the county. Final selection is still a little while from now, however the prospects of quality CAD venders interested in Seminole County is very high at this time. The "RFP" for the new E 9-1-1 recording system should also be opened for review later this month.



**More user friendly
Increased productivity
Quicker response**

Emergency Communications

Our Communication Center has been providing life saving telephone instructions aka Emergency Medical Dispatch for many years.

Now, there is a new dilemma to address that we, like most people thought would only happen in the movies. That is Weapons of Mass Destruction. The State of Florida has produced an educational video for Emergency Communications and it is required viewing for all centers in Seminole County.

Our center has taken the next step by compiling, verifying and producing a professional looking caller interroga-

tion card set. A set has been delivered to every communication center in our county. This will better prepare everyone. We will be asking the right questions and providing responders with critical information.

We would like to extend our thanks to our Emergency Communications Center's B Shift who are, Beverly Gribbin, Ross Barrows, Charity Steinbach and Karrie Calachi, for creating this new



**SEMINOLE COUNTY
DEPARTMENT OF PUBLIC SAFETY
EMERGENCY COMMUNICATIONS/ E911
WEAPONS OF
MASS DESTRUCTION
INTERROGATION CARD SET**

groundbreaking tool in Emergency Communications. As an added note, several agencies, both public and private, have been requesting copies of our cards. This proves, once again, Seminole County Public Safety's Emergency Communications is a leader and innovator in 9-1-1.

Medical Quality Assurance

by Angel Nater, MQA Coordinator

Having completed the Bio-Terrorism awareness training for SCEMS, I thought this would be a good time to let everyone know about some of the future classes.

In keeping with the same educational direction of Weapons of Mass Destruction, the next two classes will be centering on Chemical, Nuclear / Incendiary weapons. Obviously, with these types of weapons, the information on

what to expect in regards to the amount of damage, casualties, patient care, soil, water and air quality contamination. The residual effects, both environmentally and emotionally, to the responders, victims, and citizens, in general, is tremendous.

I have also incorporated our Communication Center personnel into our continuing education credits database. This will be very helpful in streamlin-

ing the recordkeeping process of their varied certification requirements, such as Emergency Medical Technician, Emergency Medical Dispatch and any other job vital education they may receive throughout the year. Please make sure you copy me on any classes or certificates you receive.

I would also like to wish all of you a cheerful holiday and best wishes for a new and wonderful year. Angel

Emergency Management

Ever wonder what they do and how they do it?

Well that question has been answered by a great article by Maureen Long, AEM. She explains many of the "unseen" programs, exercises and updating that is required to maintain an effective Emergency Management office.

The updating of many databases of shelter information, special needs citi-

zens, resource lists and contacts is tremendous. Mrs. Long continues by saying that the State of Florida's Emergency Operations Center named Seminole County as the Alternate State Warning Point. That is a significant responsibility for our team of professionals.

They are also educating our citizens in the Community Emergency Response Team program, which has been recognized by several government agencies.

The entire article is available on the Seminole County Public Safety website under Emergency Management.

<http://www.seminolepublicsafety.org/>

Our Emergency Management staff truly is one of Public Safety's "unsung hero's". Thank you Joe McCluan, Maureen Long, Richard Moore and Tonia Bernosky for all of your dedication and hard work to keep Seminole County prepared and safer.

Seminole County Public Safety

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(Hindi - India's national language) - Shubh Christmas
(Spanish) - Feliz Navidad
(Hebrew) - Mo'adim Lesimkha
(German) - Frohe Weihnachten
(French) - Joyeux Noël et heureuse année
(Hawaiian) - Mele Kalikimaka

No matter the language, no matter where you're from, we at the "Emergency Call" newsletter wish each of you a joyous and wonderful holiday season with your families and loved ones.

As the holidays approach, cherish and enjoy all of the time you have with your families and renew old family ties. Nothing is as important as a family and all of its parts.

We wish to say a very special thank you this year to all of you that contributed to the "Adopt A Family" program. You opened your hearts to a family of five this year making it possible for those "little ones" to believe.

Community Emergency Response Team

by Jackie Perry, CERT Coordinator

I would like to take this opportunity to thank all the C.E.R.T. members throughout Seminole County for the wonderful job they have done over this past year. Every member has become a valuable asset to the County and the Team. It is nice to know that there are so many caring individuals throughout all the communities within Seminole County. My hat is off to all the members for their participation; I am truly proud of you all.

Here is a list of your recent accomplishments:

Increased quality of monthly training programs;

Received 1st Responder training;

Development of the REHAB Program;

County acceptance and utilization of the REHAB Program during recent training fires;

The REHAB Program has been activated during significant structure fires, tanker rollover in Altamonte Springs, large mulch fire in Geneva, and most recently provided around the clock REHAB support for 3 ½ (over 250 volun-

teer hours) days for the fire at the Tire Recycling plant in Winter Springs;

Providing support volunteers during activations to the Emergency Operations Center and Communications Center and for a Public Relations display at the Amtrak Health Fair.

With the assistance of Chief Dan Folsom from the Orlando-Sanford Airport FD and SCDPS, two very beneficial and successful Airport Disaster drills were accomplished.

A special thanks is extended to the ARES/RACES members for participating and providing Amateur Radio Training to our members.



Upcoming training:

Due to our hosting the Inaugural State of Florida C.E.R.T. Conference being held January 18-20, 2002, our January meeting has been cancelled.

February 1st, there will be training provided by personnel from our Emergency Communication Division.

Thank you

I am looking forward to working with and supporting all of you in the coming new year. We have accomplished a lot this year and this coming year will be no different. You should be proud of yourselves because you are setting the standard that all other CERT programs will be measured with.

